

Walderslade Surgery

CHAPERONE POLICY

This practice is committed to providing a safe and comfortable environment and strives to achieve good practice at all times.

All patients are entitled to have a chaperone present during any consultation, examination or procedure. Clinicians at this practice will advise patients a chaperone is necessary during any intimate examination; this is to safeguard both the clinician and you, the patient.

Where a chaperone is not available, the clinician will ask you to make an appointment and request the presence of a chaperone at the time of booking.

All staff have received the appropriate training.

All staff within the practice fully understand their obligation to maintain confidentiality at all times.

Family and friends are not permitted to act as chaperones as they do not have the knowledge required nor have they had the necessary training.

Should you wish to see the full chaperone policy please ask to speak to the Practice Manager.

If you have any questions, please speak to the reception staff who will direct you to an appropriate member of the team.