

# Newsletter November 2016

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## Adult Pneumococcal Vaccine:

People aged 65 years or over are eligible for the pneumococcal vaccine, also known as the 'pneumo jab' or pneumonia vaccine. They only need a single vaccination, which will protect for life. It is not given annually like the flu jab.

People with a long-term health condition may also need just a single one-off pneumococcal vaccination or five-yearly vaccination, depending on their underlying health problem.

If you are eligible for the vaccination you can make an appointment to have it at the surgery. Please speak to a member of our reception team to make an appointment.

## Flu & Pneumococcal Vaccination Clinics:



The surgery has appointments allocated for flu and pneumococcal vaccinations **every day during November**. Please speak to a member of our reception team to make an appointment.

We would like to apologise for the length of time our patients had to wait whilst attending the flu clinic on Saturday 8<sup>th</sup> October. Unfortunately, due to unforeseen circumstances, we were a member of staff short which led to the delayed wait time.

As many of you know we have been running these clinics for the past ten years and they have always been a great success. We can only send our apologies to those affected on this occasion.

We would also like to take this opportunity to express our sympathy to our colleague who was unfortunate enough to receive news that prevented their attendance at the clinic on this day.

The Management Team, Walderslade Surgery

## Patient Survey:

During the week commencing 7th November, members of Walderslade Surgery Patient Participation Group (PPG) will be present in the surgery waiting rooms and will be asking patients to give their feedback about the practice.

Patients will be asked a few short questions. Answers are voluntary, but any comments will provide valuable information about what is or isn't working with the services and facilities we provide at the surgery. Your help is appreciated, thank you.

## Staff Training:

The surgery will be closed for staff training on **Thursday 1<sup>st</sup> December** from 1pm until 4pm and **Wednesday 14<sup>th</sup> December, 2016** from 12.30pm and for the remainder of the day; re-opening on Thursday 15<sup>th</sup> December at 8.00am.

## We can offer a range of facilities to help you at the surgery:

**Staff Assistance** - A member of our reception team can help patients to the consulting room.

**Mobility Assistance** - We have a wheelchair available to help patients to the consulting room.



Please  
ask for  
assistance

**Induction (Hearing) Loop** - This sound system boosts the signal in hearing aids. It is located on the main reception desk.

**Personal Amplifier & Earphones** - These can be borrowed for use during consultations. They filter out the noise and bring out words so they can be heard loud and clear.

### December Bank Holiday Closures:

**Christmas** - The surgery will close at 6.30pm on **Friday 23rd December, 2016** and will re-open at 8.00am on **Wednesday 28th December, 2016**.

**New Year** - The surgery will close at 6.30pm on **Friday 30th December, 2016** and will re-open at 8.00am on **Tuesday 3rd January, 2017**.

Please see posters displayed in local pharmacies for details of their Christmas and Bank Holiday opening hours. Alternatively, for further information, visit the pharmacy website or Barnsley CCG NHS website [www.barnsleyccg.nhs.uk](http://www.barnsleyccg.nhs.uk).

### Patient Section:

We would like to invite any patients registered at the practice to submit suitable items or articles for consideration and possible inclusion in the surgery monthly newsletter. Any items submitted will be published at the discretion of the practice management team. Please hand-in at reception or send items by post. Alternatively email to:

[BARNCCG.WaldersladeSurgery@nhs.net](mailto:BARNCCG.WaldersladeSurgery@nhs.net)



### Patient Poem:

You are what you eat the experts say  
And that is certainly true.  
But it's not just what you eat that counts  
It's also what you do.  
Along with a balanced diet  
Where moderation is the key  
You need a little exercise  
Then just you wait and see.  
As you cross off on your calendar  
Each and every day  
You will find to your surprise  
The pounds will melt away!

Copyright Philip Liptrot (Walderslade Patient)

### October Missed Appointments (DNA's):

**232** patients did not attend their booked appointment, including **30** who did not attend their childhood flu vaccination appointment held at a clinic on Saturday 15th October.

These appointments could have been offered to other patients. Please remember to cancel your appointment if you are unable to keep it.

wear it  
pink

We definitely wore it pink on Friday 21<sup>st</sup> October and raised a fantastic **£87.04** for breast cancer research!

Thank you to all staff who took part and to everyone who kindly donated to the charity. Special thanks go to our Prescriptions Clerk, Mandy Pickles, who organised the event.