

Newsletter August 2017

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i-HEART Barnsley 365:

This service is designed to help patients access same day appointments during the evening and weekends.

The service has created additional ways for patients to receive medical advice outside of standard GP surgery opening times. The service is open for appointment booking and advice between 8am - 6:30pm, Monday to Friday and 9am - 1pm Saturday, Sunday and Bank Holidays.

Appointments are available 6:00pm - 10pm Monday to Friday and 10am to 1pm Saturday, Sunday and Bank Holidays.

Contact i-HEART Barnsley 365 on **01226 242419** (Please note that this is their new telephone number).



Leaving school or college? Going to University for the first time in September?

If you were born between **1 September 1998 and 31 August 1999**, the practice has written to you to invite you to have your MenACWY vaccination.

The MenACWY vaccine provides important protection and is highly effective against serious infections caused by four different meningococcal groups (A, C, W and Y).

Older teenagers and new university students are at a higher risk of infection because many of them mix closely with lots of new people, some of whom may unknowingly carry the meningococcal bacteria at the back of their noses and throats.

Protect yourself and make an appointment if you have been invited to by the practice.

Getting the MenACWY vaccine from your GP practice and knowing the symptoms of meningitis could save your life.

For more information see www.meningitisnow.org

Shingles Vaccination:

The age criteria for patients eligible for the shingles vaccination are very specific.

To avoid confusion, the practice has made the decision to notify all Walderslade patients who are eligible.

Protect yourself from the pain of shingles and make an appointment if you are invited by the practice.



Flu Clinics:

Flu vaccination season is fast approaching. Our 2017/18 flu campaign will start in late September. Please look out for further information and flu clinic dates which will be advertised in the surgery and on our website.

Cancelling Your Appointment:

During July **134** patients did not attend their booked appointment and did not contact the surgery to cancel.

We can remind you that you have an appointment. Our MJOG automated SMS text and email messaging service will remind you that you have a booked appointment approximately 24 hours before. If you need to cancel your appointment you can reply 'Cancel' and the system will automatically remove your appointment from our booking system (remember to use the word '**Cancel**' only – other words are not recognised by the system so will not automatically cancel the appointment). Please ask a member of our Reception Team for details on how to sign up for this service.

Our automated telephone service enables you to book, check or cancel an appointment at any time, night or day, without having to speak to a receptionist.

Interested in Fostering?

Local councils are always on the lookout for those special people who can give a safe and loving home to a child in care at a time when they need it most.

Children in care come from all walks of life and from very different circumstances, but they are all looking for the same thing - a family to love them.

If you could welcome a child, teenager, sibling groups or a child with disabilities into your heart, your home and your family and give them the love, care and support they need, please contact your local council.

For fostering in Barnsley see www.barnsley.gov.uk/fostering-in-barnsley and for Rotherham see www.rotherham.gov.uk/fostering

Become a Member of Barnsley Hospital:

Barnsley Hospital NHS Foundation Trust has more than 12,500 members who provide a local voice and have a say on how the hospital is run.

People and staff from all walks of life become members. They elect the Council of Governors and help shape hospital services in Barnsley for the benefit of local people. People become members for different reasons. Some want regular information about the hospital – others want to make a difference and give their views on future plans.

Why become a member?

- Find out how Barnsley Hospital NHS Foundation Trust is performing.
- Keep up-to-date with changes at the hospital.
- Have a say in how things are run.
- Vote to elect hospital Governors.
- Stand for election to the Council of Governors.
- Access hundreds of great NHS discounts.

Anyone can become a member so long as they are at least 14 years old. How much members get involved is up to them.

Contact 01226 730000 or see www.barnsleyhospital.nhs.uk/become-a-member