

IN THIS ISSUE:

- DR LANE RETIRES
- OPENING HOURS AND UPCOMING CLOSURE DATES
- NEW MEMBER OF OUR NURSING TEAM
- WORKING WITH LOCAL CHARITIES
- PATIENT PARTICIPATION GROUP
- AWARD NOMINATIONS
- DNA FIGURES FOR JANUARY

Surgery Opening Times

Monday 8am-8pm*

Tuesday 8am-6:30pm

Wednesday 8am-6:30pm

Thursday 8am-6:30pm

Friday 7am-6:30pm*

Closed

Saturday & Sunday

* Mon: pre-booked appts only 6:30-8pm

*Fri: pre-booked appts only 7-8am

WALDESLADE SURGERY Newsletter February 2020

DR LANE'S RETIREMENT

Last month we said goodbye to Dr Lane who has now retired from General Practice.

Dr Lane was a Partner at Walderslade for 16 years so many of you will have met him, and like us, will miss him very much.



He has left a message for both staff and patients, we have made copies available for you to read.

NEW MEMBER OF THE NURSING TEAM!

We have a new Practice Nurse at the surgery, her name is Anna Disley and she will be working; Monday afternoons, Tuesday mornings and Thursday and Friday all day.

DNA (DID NOT ATTEND APPOINTMENTS):

In January, **208** patients did not attend their booked appointment.

Please help us by cancelling your appointment if you no longer need it or are unable to keep it. Sign up for our MJOG messaging service and we can send you a reminder of your booked appointment by SMS text, email or telephone message.

If you need to, you can reply 'cancel' and your appointment will be automatically cancelled on our system..... it's that easy!

VISIT OUR WEBSITE

<http://www.waldersladesurgery.co.uk>

WALDESLADE SURGERY

SUPPORTING LOCAL CHARITIES

Over the festive period Walderslade surgery chose two local charities to support; **BIADS** (Barnsley Independent Alzheimer's and Dementia Support) and **Action for Barnsley Homeless**.

BIADS is a charity that supports people who have any form of dementia and also their families and friends. They run a centre in Barnsley that offers information, emotional support, social opportunities, meaningful activities and events. The surgery held a Christmas Jumper Day for staff and raised £70 in total for BIADS.

Action for Barnsley Homeless is a charity that supports local homeless people, every Tuesday they provide meals for 60-100 people. They also hand out rucksacks containing clothes, sleeping bags, toiletries and personal hygiene products. They rely heavily on donations to continue offering this service. The surgery staff donated a varied selection of food, drinks and toiletries to the charity.



Action
for
Barnsley
Homeless

SURGERY CLOSURE DATES 2020

STAFF TRAINING

13th February 2020 from 1pm

12th March 2020 from 1pm

18th March 2020 from 12:30pm

The surgery will be closed on the above dates and times for staff training.

All calls to the surgery will be diverted during these times.

The surgery will be open as usual around these times.

PATIENT PARTICIPATION GROUP (PPG)

Would you like to have your say about the services provided at Walderslade Surgery?

We are actively seeking patients to join the existing Patient Participation Group (PPG)

We are looking for people of any age, gender or background to attend a quarterly meeting to discuss changes or ideas you might have for the surgery.

If this is something you are interested in or would like further information, please ask a member of our reception team and we will contact you.

DEMENTIA CARE AWARDS 2020

Our Patient Liaison and Communications Manager, Pat Gregory was awarded the GP Dementia Champions Award at this years Best of Barnsley, Dementia Care Awards.

There were over 60 nominations for the 13 categories .

Pat was given this award in recognition for all her efforts towards making life better for people living with dementia and their carers in Barnsley.

